

Changes to Our Debit Card Program!

- We are changing our debit card program from ACS State & Local Solutions to Bank of America.
- Customers who currently use debit cards and new customers who receive payments by check will receive information by mail describing the new debit card program.
- New debit cards will be issued in January 2013! Watch for your new card in the mail! It will arrive in an envelope with a Tennessee return address saying IMPORTANT INFORMATION – PLEASE OPEN IMMEDIATELY in red under the address window.
- If your child support currently goes to your ACS State & Local Solutions debit card, your payments will not be interrupted by the transition to Bank of America.
- If you currently have an ACS State & Local Solutions debit card, do NOT throw it away. You can use it until the funds on it are exhausted.
- Funds from an ACS State & Local Solutions debit card will NOT be transferred to the new debit card.